

Trouble Shooting a Hearing Aid

THE HEARING AID AND BATTERY

IS THE HEARING AID ON THE CORRECT PROGRAM?

IS THERE A VOLUME CONTROL?

CHECK THE BATTERY!

THE EARMOLD

DOES IT HAVE WAX IN IT? THEN IT NEEDS TO BE CLEANED WITH THE PROPER TOOLS.

THE PROGRAM BUTTON IS ON THE BACK OF THE HEARING AID.

IF POSSIBLE-
TURN UP THE VOLUME.

CHANGE THE BATTERY. BE SURE IT'S IN THE RIGHT WAY!

PROPER TOOLS:

WAX PICK
PIPE CLEANER
WARM WATER

NOT COOL:
PAPERCLIPS
PENCILS
TACKS

YOU CAN TEAR



RECEIVER AND AUDIO SHOE

IS THE RECEIVER ON 2 GREEN DOTS? ONE OPEN DOT IS "OFF"

IS THE RECEIVER CLICKED INTO THE AUDIO SHOE CORRECTLY?

IS THE AUDIO SHOE ON THE HEARING AID PROPERLY?

SOME RECEIVERS HAVE A SWITCH FOR DIFFERENT POSITIONS (2 DOTS, 1 DOT AND OFF)

THE AUDIO SHOE MUST BE ON THE HEARING AID NICE AND TIGHT!

TUBING AND EARHOOK

IS THE TUBING TORN?
DOES THE TUBING OR EARHOOK HAVE EAR WAX STUCK INSIDE?

IF THE TUBING IS TORN IT WILL NEED TO BE REPLACED.

IF THERE IS WAX STUCK IN THE TUBING OR EARHOOK IT NEEDS TO BE CLEANED OUT WITH THE PROPER TOOLS SUCH AS THE WAX PICK, PIPE CLEANER OR WASHED.